

Warranty Terms and Conditions:

Please review the following warranty terms and conditions carefully to ensure your claim is eligible for processing:

1. **Only One Claim Per Submission:** Only one claim can be processed per submission. Ensure that you submit a single claim to avoid delays or disqualification.
2. **Picture of the Claim Required:** A photo of the product or defect is mandatory for evaluating your claim. Without clear evidence, the claim cannot proceed.
3. **Right to Disapprove Incorrect or Fraudulent Claims:** We reserve the right to disapprove any claims that are found to be incorrect or fraudulent. Any false information may lead to rejection of the claim and potential legal consequences.
4. **Submit Claims Within Warranty Period:** Warranty claims must be submitted within the applicable warranty period for the product concerned. **AMVE Manufactured Products** are covered by a **Lifetime Structural Warranty** under normal working conditions against defects in workmanship and materials.

Products supplied by **Third-Party Manufacturers** and installed by AMVE, along with Painted and Powder-Coated Items, are covered by a **12-Month Warranty** from the date of purchase. Claims submitted outside the applicable warranty period may not be accepted.

5. **Claim Processing Time:** Most warranty assessments are completed within **3–7 business days** once all required information has been received. For more complex claims, or where additional inspection, testing, or information is required, assessment times may be longer. We will keep you informed throughout the process and contact you as soon as a decision has been made regarding your claim.
6. **Proof of Purchase Required:** A valid receipt or invoice must be submitted along with your claim. This proof verifies the purchase date and ensures your eligibility for the warranty.
7. **Product Must Not Show Signs of Abuse:** Products that show evidence of intentional damage, neglect, or misuse will not qualify for warranty service. Proper care is expected for a valid claim.
8. **Warranty is Non-Transferable:** Warranty coverage applies only to the original purchaser. If the product has been resold or transferred, the warranty is void.